

2023

## Songkran Music Festival 2023 - FAQ

## **General Information**

What is Songkran Music Festival?	Songkran Music Festival is a two-night music festival held in Singapore at Wild Wild Wet. For more information, please visit the event page at <a href="https://www.wildwildwet.com/tickets-memberships/promotions/smf23">https://www.wildwildwet.com/tickets-memberships/promotions/smf23</a> .
When is Songkran Music Festival?	This event is happening on 14 April 2023, Friday from 6pm-10.30pm and 15 April 2023, Saturday from 4.50pm-10.30pm.
Where is Songkran Music Festival?	This event will be hosted inside Wild Wild Wet, Downtown East 1 Pasir Ris Close Singapore 519599.
How can I attend Songkran Music Festival?	This is a ticketed event and you must be 18 years of age or older to attend. For ticketing information, kindly refer to <u>Tickets</u> section below. It is a requirement for you to present your official identity card, driver's license or passport for age verification prior to entering Wild Wild Wet for this event.
Is there a minimum age for Songkran Music Festival?	Yes, you must be 18 years of age or older to attend this event.

## Tickets

Where can I purchase ticket for Songkran Music Festival?	Tickets to Songkran Music Festival 2023 are on sale now at <a href="https://bookwww.vivaticket.com/b2c/generaladmission.html">https://bookwww.vivaticket.com/b2c/generaladmission.html</a> .
What are the types of tickets available?	<ul> <li>There are 6 types of tickets for purchase:</li> <li>Day 1 Early Bird General Admission at \$58 from now till 28 February 2023.</li> <li>Day 1 General Admission at \$68 from 1 March 2023 onwards.</li> <li>Day 2 Early Bird General Admission at \$78 from now till 28 February 2023.</li> <li>Day 2 General Admission at \$88 from 1 March 2023 onwards.</li> </ul>

	<ul> <li>2-Day Pass Early Bird General Admission at \$98 from now till 28 February 2023.</li> <li>2-Day Pass General Admission at \$128 from 1 March 2023 onwards.</li> <li>Price listed are inclusive of prevailing GST.</li> </ul>
Does Songkran Music Festival ticket allow me to enter Wild Wild Wet before 6pm on Day 1 – 14 April 2023, Friday and 4.50pm on Day 2 – 15 April 2023, Saturday?	Yes, Songkran Music Festival tickets will allow you entry to Wild Wild Wet from 12pm onwards on Day 1 – 14 April 2023, Friday and from 2pm onwards on Day 2 – 15 April 2023, Saturday.
Do I need to purchase additional Songkran Music Festival ticket if I purchased a Wild Wild Wet day pass for 14 April 2023, Friday?	Yes, top up for Songkran Music Festival ticket is available if you purchased a Wild Wild Wet Day Pass on 14 April 2023, Friday. Please approach Wild Wild Wet Ticketing Counter for purchase of tickets. You must be 18 years of age or older to attend this event.  Please note that Wild Wild Wet will be closed to public during normal operating hours on 15 April 2023, Saturday. Only ticket holders will be able to access the park from 2pm onwards.

## Music

Songkran Music Festival?	Expect to get soaked in the electrifying atmosphere with hard-hitting dance music by international, regional and local DJs. Rave to an ensemble of breath-taking water jet and light displays, this will be a night to remember.
	The DJs will be playing music from various genres including but not limited to: Bass, electro, big-room, trap, and open format.

## Attending the Festival

What should I do when I arrive at Songkran Music Festival?	Present your e-ticket along with your official identity card, driver's license or passport for age verification purposes. A wristband will be issued to you at Wild Wild Wet entrance for entry.
	Management reserves the right to deny entry if guest fails to present an official identity card, driver's license or passport for age verification purposes.
What services are available at Songkran Music Festival?	Wild Wild Wet rides and attractions will be operating from 12pm to 6pm on Day 1 – 14 April 2023, Friday and 2pm to 5pm on Day 2 – 15 April 2023, Saturday (only for Day 2 ticket holders) except for Tsunami Pool which is the main event area for Songkran Music Festival and Professor's Playground due to scheduled maintenance.

	For more information: <a href="https://www.wildwildwet.com/visitor-information/guest-services">https://www.wildwildwet.com/visitor-information/guest-services</a> The following services will be available for attendees of Songkran Music Festival.  • Food & Bar Booth • First Aid
Is there a dress code?	Dress for the water party, be colourful and outrageous.  Appropriate swimwear is required for Wild Wild Wet attractions and rides for safety purposes. All swimming attire should be free of denim material, zippers, rivets, buttons, or other hard objects. Loose items, jewellery, accessories, hard objects, glass objects or electronic devices are not allowed on our attractions & rides.  www.wildwildwet.com/park-regulations
Is there a baggage counter?	There is a locker bay at Wild Wild Wet and chargeable based on locker size. However, there are limited lockers for rental. We recommend carrying a small, convenient, dance-friendly waterproof bag if you must.
What items are prohibited in Songkran Music Festival?	Prohibited Items  · No outside food & drinks including alcohol  · No weapons of any kind  · No flammable items or liquids  · No bottles, cans, flasks, or coolers  · Additional items may be prohibited at the discretion of law enforcement or security officials
Can I leave and re- enter Wild Wild Wet?	Yes, you will be tagged with a wristband and you can re-enter Wild Wild Wet between 12pm to 10.30pm on 14 April 2023 and 2pm to 10.30pm on 15 April 2023. Management reserves the right to refuse entry to guests who have tampered with or removed their wristbands.
What happens in the event of inclement weather?	In the event of inclement weather, park activity will cease, and no refunds will be provided.

# Getting To / Leaving Songkran Music Festival

0 ,	By Shuttle Bus Free shuttle service from Pasir Ris MRT to Downtown East from 11am – 10pm. (est. 20mins interval)
	By Public Bus At Pasir Ris Bus Interchange, take bus services 3, 5, 6, 12, 17, 21, 354, 358 and alight at the first bus stop leaving from Pasir Ris Interchange.

#### By MRT

Alight at Pasir Ris MRT Station, EW1. You can reach Wild Wild Wet by taking the bus services from Pasir Ris Bus Interchange or by foot.

#### By Taxi

Inform the taxi driver to drop you at Wild Wild Wet or to 1 Pasir Ris Close, Singapore 519 599.

### By Car

If you are traveling from Pasir Ris Drive 8, you will turn right into Pasir Ris Drive 1. Cruise along Pasir Ris Drive 1 and turn left to Pasir Ris Drive 6. Travel along Pasir Ris Drive 6 and you will reach Downtown East.

If you are traveling from Loyang Ave, you will be connected to Pasir Ris Drive 3. Travel along Pasir Ris Drive 3 and you will reach Downtown East. Traffic along Pasir Ris Drive 3 can be heavy at times. If you are traveling from Elias Road, you will be connected to Pasir Ris Drive 3. Travel along Pasir Ris Drive 3 and you will reach Downtown East. Traffic along Pasir Ris Drive 3 can be heavy at times.